



Retailer Readiness Prize Draw Terms and Conditions

1. The prize draw is open to individuals who complete the survey and who are either recipients of the Exchange for Change monthly newsletter or recipients of the survey link provided by relevant third-party organisations through their newsletters or email communications. Employees of the Promoter, their families, agents or any third party directly associated with administration of the prize draw are not eligible.
2. The prize draw is free to enter and no purchase is necessary.
3. All entries must be via the survey link provided within the Exchange for Change monthly newsletter or the survey link provided by relevant third-party organisations through their newsletters or email communications.
4. To enter either prize draw, entrants must indicate within the survey that they wish to be entered into the relevant prize draw and provide a valid email address. Only one entry per person is permitted in each prize draw.
5. All eligible entrants who complete the core survey questions will be entered into the £100 Amazon voucher prize draw. Eligible entrants who also complete the



optional survey questions will be entered into the £250 Amazon voucher prize draw.

6. The opening date for entries is the first day of each calendar month. closing date of the prize draw is the last day of the month. Entries received after this date and time will not be considered.
7. The Promoter accepts no responsibility for entries not successfully completed due to a technical fault, software failure, satellite, network or server failure of any kind when completing the survey.
8. The winners will be selected at random by a computer-generated process on [the fifteenth day of the month ("Draw Date").
9. One winner will be selected at random from the entrants to the £100 Amazon voucher prize draw and one winner will be selected at random from the entrants to the £250 Amazon voucher prize draw.
10. Entrants who complete both the core and optional survey questions may be entered into both prize draws but may only win one prize. The £250 prize draw will be conducted first. An entrant selected as the winner of the £250 prize draw will be excluded from the £100 prize draw and, if selected, an alternative winner will be selected at random.
11. The winners will be notified by email (using the details provided at entry) before the fifteenth day of the following calendar month. If a winner does not respond to the Promoter within 15 days of being notified by the Promoter, the winner's prize will be forfeited, and the Promoter will be entitled to select another winner in accordance with the process described above.
12. The prize will be sent to the winners by email as an E-voucher within five days of being notified of their win.
13. The prize for the winners is non-exchangeable, non-transferable and no cash alternative is offered.
14. The prize is supplied by Amazon UK Services Ltd, 1 Principal Place, Worship Street, London EC2A 2FA. The Promoter reserves the right to replace the prize



with an alternative prize of equal or higher value if circumstances beyond the Promoter's control make it necessary to do so.

15. The decision of the Promoter regarding any aspect of the prize draw is final and binding and no correspondence will be entered into about it.
16. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. The Promoter reserves the right to refuse entry or refuse to award the prize to anyone in breach of these terms and conditions.
17. The Promoter reserves the right to hold void, cancel, suspend, or amend the promotion where it becomes necessary to do so.
18. Insofar as is permitted by law, the Promoter, its agents or distributors will not in any circumstances be responsible or liable to compensate the winners or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of the Promoter, its agents or distributors or that of their employees. Your statutory rights are not affected.
19. Personal data supplied during the course of this promotion will only be processed as set out in the Promoter's [privacy policy].
20. These terms and conditions and this promotion are governed by English law. Any disputes arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts of England and Wales.
21. The Promoter of this prize draw is UK Deposit Management Organisation, trading as Exchange for Change, of 27 Old Gloucester Street, London, United Kingdom, WC1N 3AX.